Women With Physical Disability, Social Media And The Making Of Preferred Identity

Carmen Yau

Goldsmiths, University of London Email: c.yau@gold.ac.uk

Research Aim

To understand how disabled women strengthen their preferred identity via social media.

Research Objectives

- To understand how disabled women narrate and mediate their preferred selves via social media in terms of their self-presentation and positive social interactions.
- To understand how active and constant social media experience can facilitate disabled women to acquire the qualities to resist normative stigma and oppression.

Cultural Symbols

The semiotic meanings of symbols which are being learnt, used and interpreted by the protagonist to signify

Communication Medium

the means by which the information is transmitted between the protagonist and her

Technical Affordance

Technical features on social media are being operated in different levels of agency

THEORETICAL FRAMEWORK

WHAT QUESTION

Dimension I: Symbolic Resources Involved in the Identity Construction

HOW QUESTION

Dimension II: Agency in the Process of Identity Construction on Social Media

Low Level: To perform social identities to fit in

others' impressions

Medium

Level: To explore and experiment alternative identities to actualize values & beliefs

High Level:

To create an integrated identity to express their novel meanings and the trajectory of

To focus on unique cases as they are able to provide notable experiences. Their experience are able to provide significant insights

Black Swans Outliner of the population

Organizations and self-help groups; Facebook pages in

Extreme Case Sampling

- Active & outstanding in HK disability
- Outspoken about their disability, gender and self-identity as a woman with disabilities in media/social media

Regularly discuss their self-identity via

Selection of Informants

Sampling

Strategy

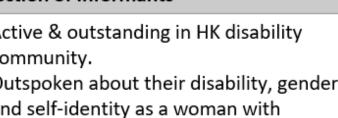
Sample

Sourcing

social media

To identify successful cases who are

being unique and efficacious among



Extreme Case Sampling

into the phenomenon (Robinson, 2014)

Good Informants



Problem with inductive reasoning: Overgeneralize results and neglects significance of "rare" cases (Lybeck, 2017) "Black Swans" help better exploration for potential solutions and understanding of unexpected incidents (Chichilnisky, 2010)

Richness of information: Provide insightful, in-depth understanding & specific experience (DiCicco-Bloom & Crabtree, 2006; Gallo & Lee, 2015;

Critical characteristics: Able to answer questions to reflect and articulate critical experience and comments (Morse, 1998)

METHOD Semi-structured Interview

Allows researcher to 1) co-create and interpret the meanings and experiences shared by interviewees; 2) conceptualise and theorise experience to knowledge Allows researcher to have follow-up questions, but also builds rapport to

facilitate interviewees' disclosure (Wengraf, 2001)

Interview Structure	Phenomenological Interviewing Structure (Seidman, 2006)	Pheno Interv Struct
Interview	Interview I: Feb 2020 Interview II: Mar 2020 Interview III: Apr 2020 Validation: May-June 2020	
Interview Interval	Approx. 30 days apart from previous interview	
Appointment Reservation	Agreed by telephone/ WhatsApp/Messenger	Sem

Telephone interview

with permission

Approx. 90 mins/ session

Audio recording of interview

ni-Structure

Feedback from Preliminary Findings Please give me some feedback/comments on my observation

Choose three posts from your social media as the best dentity as a woman with and findings

Three separated interviews are designed as a

Each interview sets a foundation for the next

interview as well as providing an interactive

dialogue between interviewer and interviewees.

series with a focus on the research topic.

in different perspectives; Conclusive To identify the Remarks: flow and How you describe your experience in changes of the interview. challenges and drawbacks? Other

Interpretation of the data: To interpret Interviewee's perception of reality, their attitude and lived o identify and interpret Re-organisation of data: To organise identified components into patterns and to illustrate the nd experience

level of agency

interconnectivity between themes for reporting purpose; Deductive Approach: To take a theory-driven approach to analysis data with a theoretical Braun & Clarke's (2006) Process of Thematic Analysis

Thematic Analysis (Braun & Clarke, 2006; Vaismoradi et al., 2013)

Study Dimension II: Study Dimension I: Levels of Agency **Symbolic Resources** To study the compare codes thoroughly and categorize them To organize these low/medium/hig

 To collate, combine, • To give names and description of code codes into main themes and subthemes. themes to

 To discard themes which do not have solid data as proof To create new themes to combine similar codes; To breakdown distinguish codes; To ascertain the

connection of

Generate a Thematic

essence of these subthemes and its connection with their main themes To identify a specific aspect of the analysis and remair coherence and consistency

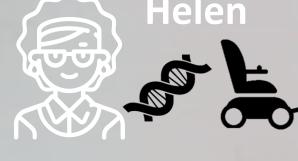
Refine Thematic Map

as a Whole "Story"

To review the

FINDING

Protagonists



Host of WeTV (Online Channel)

Age: 20-30 Occupation: Telephone Receptionist **Education: Secondary School**



Activist in Facebook Groups

Age: 30-40 Occupation: Housewife **Education: Secondary School**





Disability/Women Advocate Age: 40-50 Occupation: Designer Education: Studied aboard in France

Birthday Girls

The Making of Disability Identity

- 1. To exhibit their potential and capacity to play stereotypical social identities
- 2. To promote the positive side of the "sick role"
- 3. To communicate for social acceptance and status



Shopaholics

Γο collect thick description and

ared by interviewees

Interview

Method

Duration

Recording

nceptualise the experiences

The Making of Intersectional Identity

- 1. To build a "semi-private space" to own their voice
- 2. To search for alternative cultures
- 3. To co-create a favourable sociocultural context and co-ordination of resources and support for identity exploration
- 4. To archive their trials on identity exploration to identify success keys



Jewel Makers

The Making of Authentic Identity

Transcribed Data

whole interviev

transcript and

each episodes

To study the

- 1. To review their life stories and creating a redemptive sense of self
- 2. To create their novel symbols to signify their authentic self in selfies as dedicatedly crafted selfportraits.
- 3. To act as catalysts of the constructive evolvement of collective culture in their community and mainstream culture.





The use of photo-editing apps and other items Blurred the background Highlighted the pink colour of her massager Added warm color filter

Qualities For The Making of Preferred

Cultural Humility

Cultural Awareness to Identify The Ideology

Cultural Knowledge as A Broad Understanding Of Culture Landscape

Cultural Skills for Communication

Cultural Desire to Diversify Semiotic Meanings of Symbols

Wisdom of Life

Solid Knowledge of Self & Lifespan with Ownership

Wide-ranging & Effective "Know-how" for Autonomy

Rigorous Autobiographical Reasoning

Identity Politics Competence

Political Vision & Altruism

Political Knowledge and Judgement

Political Action Skills

Identity

Practice Implications

• Digital Literacy

& Digital Storytelling

Critical Thinking: Cultural

Humility And Self-reflexivity

- Co-creation of a Desired Sociocultural Context
- Reinforcement of Mutual Support & Resources
- **Macro Level: Political Participation**
- Bridging Cultural and Language Gap of Profane Culture
- Promoting Identity Politics of Disabled Women

Mezzo Level: Online Community

> Micro Level: **Capacity** Building





