



This article is distributed under the terms of the Creative Commons Attribution-NonCommercial 4.0 license (<http://creativecommons.org/licenses/by-nc/4.0/>) which permits adaptation, alteration, reproduction and distribution for non-commercial use, without further permission provided the original work is attributed. The derivative works do not need to be licensed on the same terms.

debate

Making evidence and policy in public health emergencies: lessons from COVID-19 for adaptive evidence-making and intervention

Kari Lancaster, k.lancaster@unsw.edu.au
University of New South Wales, Australia

Tim Rhodes, tim.rhodes@lshtm.ac.uk
University of New South Wales, Australia
London School of Hygiene and Tropical Medicine, UK

Marsha Rosengarten, m.rosengarten@gold.ac.uk
Goldsmiths, University of London, UK

Background: In public health emergencies, evidence, intervention, decisions and translation proceed simultaneously, in greatly compressed timeframes, with knowledge and advice constantly in flux. Idealised approaches to evidence-based policy and practice are ill equipped to deal with the uncertainties arising in evolving situations of need.

Key points for discussion: There is much to learn from rapid assessment and outbreak science approaches. These emphasise methodological pluralism, adaptive knowledge generation, intervention pragmatism, and an understanding of health and intervention as situated in their practices of implementation. The unprecedented challenges of novel viral outbreaks like COVID-19 do not simply require us to speed up existing evidence-based approaches, but necessitate new ways of thinking about how a more emergent and adaptive evidence-making might be done. The COVID-19 pandemic requires us to appraise critically what constitutes 'evidence-enough' for iterative rapid decisions in-the-now. There are important lessons for how evidence and intervention co-emerge in social practices, and for how evidence-making and intervening proceeds through dialogue incorporating multiple forms of evidence and expertise.

Conclusions and implications: Rather than treating adaptive evidence-making and decision making as a break from the routine, we argue that this should be a defining feature of an 'evidence-making intervention' approach to health.

Key words public health emergencies • decision making • evidence-making
intervention • COVID-19

Key messages

- COVID-19 necessitates new ways of thinking about emergent evidence-making.
- Emergencies open up questions about what constitutes 'evidence-enough' for rapid decisions in-the-now.
- Rapid assessment and outbreak science models offer indications of how evidence-making might be done differently.
- Adaptive evidence-making is needed not only during emergencies but also for intervening in the everyday.

To cite this article: Lancaster, K., Rhodes, T. and Rosengarten, M. (2020) Making evidence and policy in public health emergencies: lessons from COVID-19 for adaptive evidence-making and intervention, *Evidence & Policy*, vol xx, no xx, 1–14,
DOI: 10.1332/174426420X15913559981103

As the COVID-19 pandemic is making abundantly clear, the relationship between evidence and policy decision making during times of emergency is crucial. With COVID-19, there is the imperative to act, swiftly, to contain the virus and slow the spread. But in these unprecedented conditions, faced with a novel coronavirus, it is all the more apparent that evidence is uncertain, emergent and evolving. In the absence of empirical data we become even more reliant on other ways of generating and synthesising evidence, forecasting the possible effects of interventions rather than trialling their situated outcomes. We become aware that we cannot act with the same sense of certainty about 'what works'. Moreover, there is limited time for 'business-as-usual' processes of research translation, as new evidence of 'unprecedented' events comes to hand. Interventions are required in the immediate present, and at scale. Policy decisions are rapidly made, rarely definitive, and revised almost daily in the context of heightened social, economic and political concern. Emergencies speed up and challenge the ideal processes of evidence-based policy and practice such that evidence, translation, decision making, and intervention implementation proceed simultaneously, in greatly compressed timeframes, and in situations with complex, intersecting social, economic and political pressures.

COVID-19 opens up urgent questions about the nature of evidence and evidence-based decision making in health, especially what constitutes 'evidence-enough' when intervening in the face of the unknown. Although the pandemic throws these questions into sharp relief, we suggest that these are concerns not only for crisis periods but also for evidence-making and intervening in the everyday. Decision makers routinely deal with degrees of uncertainty and are often aware that although evidence is necessary for action, intended outcomes are without guarantee. Thus, building on rapid assessment and outbreak science approaches, we suggest that the unfolding COVID-19 pandemic challenges us to further consider the need for adaptive modes of evidence-making and intervention in health.

Towards adaptive evidence-making

The imagined ideals of evidence-based policy and practice in health are especially challenged in situations of urgency. This is the case given the simultaneous co-production of evidence and response in emergency situations. In the field of health

there remains a preference for scientific evidence derived via controlled intervention designs which seek to isolate an intervention's causal effects from the context of its implementation, and systematic reviews of these, to judge the effectiveness of interventions. Even in situations where evidence from controlled intervention studies is not available, evidence-based health policy and practice generally proceeds on the assumption that evidence must first be generated so that it can subsequently be translated into decisions about implementing interventions at scale (NICE, 2014). Evidence, policy and implementation are idealised, at least in theory, as separate and distinct sites, with the 'gaps' between them needing to be 'bridged' via the careful translation of evidence 'into' practice.

An established body of work demonstrates that the ideals of evidence-based policy and intervention are much messier and more complex in practice (Oliver et al, 2014). This ideal fits awkwardly with the fluid and ambiguous practices of policy work (Colebatch et al, 2010), and there are continuing disagreements about what constitutes 'good' evidence (Green, 2000; Cairney, 2017). While there is a push to develop approaches that smooth the bumpy interface between evidence, decision making and implementation, as well as to rethink concepts like 'translation' (Greenhalgh and Wieringa, 2011), the cyclical resurgence of calls for 'robust' evidence for policy (Haynes et al, 2012) highlights the ongoing challenge of broadening definitions of 'what counts' as evidence and how that evidence is used (Lancaster et al, 2017b).

While the ideal of evidence-based policy and practice might be cast as 'illusory' (Smith-Merry, 2020: 3), in the health field 'there appears to be a reluctance to let go' (Smith, 2013: 4). Public health emergencies profoundly challenge these aspirations to 'hold on' and bring to light the urgent need for different ways of thinking. The COVID-19 pandemic, as with other viral outbreaks and public health emergencies, requires evidence-making and decision making able to deal with an evolving situation where evidence and response are engaged in a simultaneous process of co-production. A recent review on evidence-informed decision making in infectious disease outbreaks noted it is 'not a disregard of evidence that put a strain on decision making in various contexts, but rather the lack of clear, unambiguous and rapidly available evidence for risk characterisation and effectiveness of response measures' (Salajan et al, 2020: 14). As such, it was suggested that there might be a need to 're-evaluate the status quo' (Salajan et al, 2020: 14) and bring knowledge to bear in different ways. In effect, crisis contexts highlight the need to think differently about evidence-making and decision making, acknowledging that unambiguous evidence in evolving situations of complexity is an unachievable ideal, and that the effectiveness of response measures is situated and emergent.

Rapid assessment models have been developed to attempt to speed up – and importantly bring together – the processes of evidence-making and decision making in situations of complex public health and humanitarian emergencies (Manderson and Aaby, 1992; Rhodes et al, 1999; WHO, 1999; Trotter et al, 2001; Fitch et al, 2004). Since the 1990s, these methods have been used successfully around the world to generate data for decision making in the management of HIV/AIDS, substance use, family planning, malaria, tuberculosis, diarrheal disease, dengue fever, water sanitation, and disaster intervention. These methods orientate towards intervention development, using multiple data sources, the continual triangulation of data, cyclical processes of inductive hypothesis formation and testing, an investigative orientation akin to 'the detective novel', and active participation of local communities and non-scientific

experts in research and interventions (Rhodes et al, 1999: 66). The focus is explicitly on undertaking assessments in order to respond, developing interventions and not merely knowledge, especially when inadequate data are available. A systematic review conducted following the 2013–2016 Ebola outbreak in West Africa highlights the value of such methods for identifying and addressing context-specific issues, acting as a guide for resource allocation, and providing data to plan long-term assistance (Johnson and Vindrola-Padros, 2017). Outbreak science has also been proposed to improve epidemic preparedness and emergency response. Outbreak science focuses on turning data into ‘actionable information for decisions’ by maximising how models, clinical knowledge, laboratory results, data science and statistics can be put to use to support decisions regarding resource allocation and the implementation of interventions both during, and between, disease outbreaks (Rivers et al, 2019). As with rapid assessment, it has been said that outbreak science requires ‘a paradigm shift’ (Rivers et al, 2019: 3) in the ways that evidence makers and decision makers work together.

We suggest that rapid assessment and outbreak science models offer indications of how evidence-making might be done differently, including via an emphasis on methodological pluralism, intervention pragmatism, and understanding health in its local social, cultural and economic situation. These models seek to adapt the ‘ideal’ of evidence-based approaches by mixing different forms of evidence, reconfiguring notions of ‘validity’ and ‘reliability’, and by giving value to iteration, and to emergence over succession. What differentiates these models from traditional approaches to generating evidence for decision making is not merely that they move quickly from ‘assessment’ to ‘response’, but that they implicitly recognise ‘*the process of assessment as the beginning of the response itself*’ (Greig and Kershner, 2000: 25, emphasis original), thus breaking down an imagined separation between evidence and intervention, knowledge and response, knowledge producers and users. Such approaches open up evidence and expertise by making evidence and intervention through dialogue between scientists, decision makers and communities, enabling responses in-the-now; entangling present, situated, social and political concerns into the *co-production* of evidence and decisions. They are evidence-making practices orientated towards being responsive to an evolving situation of need. Following this path, we suggest that the unprecedented challenges of COVID-19 do not simply require us to speed-up existing evidence-based approaches, but rather necessitate different ways of thinking about how a more adaptive evidence-making can not only contribute to addressing uncertainties, but do so in a manner responsive to an emergent and evolving situation. We emphasise that this requires an openness to forms of evidence and expertise often absented from ‘business-as-usual’ evidence-based intervention.

Evidence-enough

In emergencies, generating and translating evidence to inform action is conceived as a race against time. In the case of COVID-19, epidemic preparedness analyses were quickly troubled, with the implementation of containment strategies both uncertain and unpredictable, including in countries with state of the art health care (Dalglish, 2020). Early in the pandemic, the [Global Research Collaboration for Infectious Disease Preparedness \(2020\)](#) noted that there are ‘many unknowns’ about COVID-19 and its optimal management, but nonetheless specified that there was an urgent need to develop ‘safe and effective countermeasures’. The need for immediate intervention

means that decisions have to be made in the absence of knowledge and are often subject to revision. This prompts questioning of what constitutes evidence, and, more specifically, ‘evidence-enough’, for decision making in-the-now.

The events which unfolded on the Diamond Princess in February 2020 are a prime case. As the site for one of the first outbreaks of COVID-19 outside of China, the ship gained notoriety for poorly enforced and inadequate quarantine conditions. Infectious disease specialist Professor Kentaro Iwata posted a YouTube video giving a detailed account of the ‘completely chaotic’ conditions on board, outlining suggestions for immediate changes to prevent transmission (Iwata, 2020). The Diamond Princess subsequently became a case for epidemiological investigation (Zhang et al, 2020). But the question we raise is how observational evidence produced by experts in the moment, and disseminated via non-traditional avenues, might constitute ‘evidence-enough’ for iteratively altering intervention strategies in emergencies. Retrospectively, we can see how Professor Iwata’s account might have been taken up as evidence and used rapidly in a situation of uncertainty and emergent decision making. Another case example relates to the calculation of COVID-19 deaths in Wuhan. As many people died at home, without being diagnosed with, or treated for, COVID-19, official estimates of the death toll were brought into question. In the face of uncertainty, social media was mobilised to calculate the number of deaths based on cremation capacities of funeral homes, and the number of urns distributed to local families, triangulating these data with available official counts to generate estimates (Radio Free Asia, 2020). These examples point to the strength of different forms of observation being brought into triangulation as decision making happens in a compressed timescale, rather than preferencing data generation and intervention designs that proceed successively over longer periods. More broadly, and in the everyday, these case examples draw attention to the multiple forms of expertise, modes of observation and evidencing which are *already present*, and which might have been noticed at the time, or retrospectively, and brought into inventive triangulation, were it not for sometimes blinkered and delimiting preferences for particular evidence-making practices.

During times of crisis, when there is an imperative to act, the question becomes *what can be done* in light of the limitations of *what can be known for now*. As governments have scrambled to respond effectively and in time, it has become clear that absent evidence and indecision are as consequential as apparently certain knowledge and action. The urgency of the crisis has meant that expertise has been brought to bear in new ways. The thing we call ‘evidence’ is being enacted in a different mode, authorised, validated, and made legitimate through non-traditional platforms and practices, with judgements about its relevance for policy entangled within the evolving situation and urgent matters of concern. Dr Richard Horton, Editor in Chief of *The Lancet*, has taken to the media to strongly critique the inaction of the UK government (Horton, 2020b) and opened up the Direct Messaging function of his Twitter account to receive, and rapidly disseminate, ‘evidence from the NHS COVID-19 frontline’ (Twitter, 2020a) stepping out from behind the usual authorising practices of ‘objective evidence’ and peer review. Dr Michael Ryan, WHO Executive Director of Health Emergencies, has implored, ‘Be fast. Have no regrets.... Speed trumps perfection’ (News.com.au, 2020). In the absence of empirical evidence of transmission dynamics and intervention effects, modelled projections fill gaps in what can be known, generating multiple scenarios to inform decisions (for example, Ferguson et al, 2020). In this context, researchers have also questioned the enduring value of concepts such as internal validity, and

suggested that there is a need to think with external validity to learn from different diseases in different times (Twitter, 2020c). How historical and anecdotal evidence from the US urban experience of the 1918–1919 influenza pandemic might be used to inform the implementation of non-pharmaceutical interventions now, despite the vast differences across time and socioeconomic contexts, has been considered (Ebrahim et al, 2020). What evidence exists is also being translated at breakneck speed. As member of the Oxford COVID-19 Evidence Service Professor Trisha Greenhalgh tweeted on March 21, ‘Please can we all now stop saying “it takes 17 years to get research evidence into practice and policy”. This week, I’ve seen observational studies and rapid reviews done in days, which have changed policy in minutes and practice in hours’ (Twitter, 2020b).

Policy debates surrounding asymptomatic transmission, and in particular the question of facemasks, offer another case example of how evidence is being enacted in a different mode. Given inadequate supplies of certified masks for healthcare workers, members of the community were initially discouraged from wearing facemasks. Amidst scientific debates about the effectiveness of various types of masks, the WHO issued advice stating that ‘there is not enough evidence for or against the use of masks (medical or other) for healthy individuals in the wider community’ (WHO, 2020). Faced with ‘mixed’ evidence, the UK government prevaricated saying it would be ‘guided by the scientists’ (BBC News, 2020b). Despite systematic reviews concluding that there was insufficient evidence to strongly support the widespread use of facemasks, researchers pushed back on these policy decisions. Invoking the ‘precautionary principle’ researchers argued that limited anecdotal, indirect and circumstantial findings ought not to be ignored, given the seriousness of COVID-19 and the consequences of inaction (Greenhalgh et al, 2020). They argued that ‘in the face of a pandemic the search for perfect evidence may be the enemy of good policy’ (Greenhalgh et al, 2020). Here, the assessment of ‘evidence-enough’ for action was made *in context*, in relation to a hinterland of other matters of political, social and economic concern (including the desire to reduce the period of lockdown). For such conclusions to be drawn in the pages of a peer-reviewed clinical journal such as the *BMJ* is also notable. But this invocation need not only be conceptualised as a *weighing* of the evidence, for and against, in an *interim* of uncertainty. As we have argued elsewhere (Rosengarten et al, 2020), masks may also be regarded not as a finite solution but as a *possible* in the midst of numerous uncertainties; a *pragmatic response* to a situation where evidence of situated effect can only come after (and potentially too late). In these unprecedented times, there is an opportunity to rethink what constitutes ‘evidence-enough’ to inform decision making, and how expertise and response might be brought to bear in novel ways. Following the path of rapid assessment and outbreak science approaches, we can consider anew how prioritising ‘what can be done’ might drive approaches to emergent and adaptive evidencing and create possibilities for responsive and iterative intervention.

Entangled evidence and interventions

Emergent and adaptive evidence-making is not simply a question of speed, or merely about shifting the boundaries of what constitutes ‘evidence-enough’ to act fast in the moment. The COVID-19 pandemic also demonstrates the need for a reflexive, responsive and adaptive science for decision making that recognises

that evidence and interventions are each and all entangled, emerging through the situated relational dynamics involved in their accomplishment, constituted within the particular social and political practices and processes of their implementations (Rhodes and Lancaster, 2019; Rosengarten and Savransky, 2019). Evidence-based approaches in health tend to hold onto the idea of isolating an intervention's effects from its context and, moreover, attempt to trial individual interventions successively to know 'what works' (Savransky and Rosengarten, 2016; Rhodes and Lancaster, 2019). In an evolving situation, as we are witnessing with COVID-19, it becomes clear to see that interventions are not isolatable not only from their situated contexts of implementation but also *from each other*; it is not practical to successively trial the effectiveness of individual interventions (especially social distancing and other non-pharmaceutical interventions such as business closures, lockdowns and travel bans). Take for example mathematical modelling released in the UK on March 16 outlining the impact of non-pharmaceutical interventions to reduce COVID-19 mortality and healthcare demand. In that report, the uncertainty of assumptions about intervention effectiveness was signalled: 'Disentangling the relative effectiveness of different interventions from the experience of countries to date is challenging because many have implemented multiple (or all) of these measures with varying degrees of success' (Ferguson et al, 2020: 14). The caveat noted here reveals the limitations of the assumptions underpinning evidence-based approaches in times of emergency, but also more generally. As the pandemic progresses and country-specific data become available, there have been attempts to 'untangle' the effects of various social distancing measures (Gibney, 2020). However, attempts to evaluate these data to know 'what works' fail to appreciate the situated nature of an effect, or how such an appreciation might alter assumptions about generalisation that continue to underpin evidence-based approaches (Rosengarten and Savransky, 2019). The entanglement of interventions in their situations of implementation is ever present (Rhodes and Lancaster, 2019). However, emergencies such as the COVID-19 pandemic make this more visible, as emergencies fuse this ever present complexity with reduced time. This raises the question of how complexity can be navigated, through time and iteratively, when there is the imperative to act fast.

Decisions

The inextricable entanglement of interventions with their social and political worlds of implementation has implications for decision making. Evidence-informed decisions 'cannot be isolated from the political environments in which those decisions are taken' (Salajan et al, 2020). All health interventions are situated in complex social and political worlds, but public health emergencies highlight these entanglements given the urgent imperative to act in the moment. In the case of COVID-19, despite continued claims to be 'following the science' it is abundantly clear that 'evidence' comes to bear in varied ways in different contexts. The variation in government responses around the world is testament to this (Hale et al, 2020). Appeals to evidence are decidedly political (Parkhurst, 2017). We can already see that public health is by no means the only matter of concern driving decision making and the timing of interventions. The public health imperative to preserve life and limit transmission of the virus butts up against social, legal, trade, economic, ethical, and human rights concerns. Decisions to close borders, implement travel bans, prohibit large gatherings of people, limit

freedom of movement, lockdown communities, or mandate quarantine (with criminal penalties for non-compliance) may all have compelling public health arguments but carry with them major and unpredictable economic and social consequences, altering our very ways of life.

Quarantine and self-isolation measures are an example. It has become evident that implementing quarantine and self-isolation rapidly and decisively is critical to containing the spread of COVID-19. However, these decisions generate multiple consequences, not only for viral transmission but for populations, institutions, businesses, and communities. Quarantine and self-isolation are complex interventions, incorporating biomedical, social, ethical, legal, economic and political concerns. This is apparent in the variations in national responses which balance enforced and voluntary controls in the face of ongoing spread (Hale et al, 2020). Past outbreaks, including Ebola, tell us that quarantine decisions are not easy, and can generate ill effects, even precipitating community resistance to viral control (Johnson and Vindrola-Padros, 2017). However, as the UK modellers of suppression and mitigation strategies noted in their report: ‘we do not consider the ethical or economic implications of either strategy here, except to note that there is no easy policy decision to be made’ (Ferguson et al, 2020). In emergencies, it becomes difficult to hold onto the notion that evidence generated to inform decision making can somehow stand apart and separate itself from the social and political worlds in which it is made and will be put to use. When evidence and decision making are proceeding simultaneously, these matters of concern are even more obviously inescapably conjoined, requiring processes of reflexive dialogue and engagement which work to actively incorporate these concerns and values quickly and decisively, rather than maintaining a veneer of scientific objectivity. There is a tendency to try to side-step the complexity of these entanglements, and act as if evidence can be generated in ways that reflect ideal ‘business-as-usual’ assumptions, rather than seeking to adapt the model of how we do and situate evidence-making practices. The question becomes, how much complexity can be folded into decision making? The need to negotiate complexity and emergence in the moment, prompts a much more ‘event’ orientated evidence-making intervention approach (Rhodes and Lancaster, 2019), rather than one that sees adaptation as a series of steps, or abductions, moving towards knowledge for decision making.

Experts

Emergency conditions also highlight that policy decision makers ought not to be the only target for evidence translation when rapid community responses are required. We have seen an explosion of social media communication between scientists, mathematical modellers and clinicians, seeking to report emerging data and give advice in real time (Rhodes et al, 2020). The evidence-based paradigm held up as ideal in health policy decision making largely assumes that interpretation of evidence will be institutionally-led (through government, other authorised decision-making bodies, or, as in the tradition of evidence-based medicine, by those regarded as possessing legitimate expertise). Approaches to knowledge translation, brokerage and research impact have been developed with policy makers, bureaucrats and professionals as their focus. But COVID-19 highlights the recursive and continuous communication between scientists and communities, with translation and interpretation of evidence

proceeding in alternative fora, in ways that challenge the notion of research translation as a linear step to 'bridge' evidence and policy. Arguably, the sheer size of the response has elicited a deep desire amongst publics to know more about the basis of the decisions that so profoundly affect their lives. There has also been heightened public scrutiny of the processes and practices through which evidence and expertise come to bear, including questioning of the disciplinary and demographic make-up, transparency, and personal integrity of government expert advisory groups (public attention in the UK resulted in the resignation of a government advisor, and the establishment of an 'independent' Scientific Advisory Group for Emergencies: [BBC News, 2020a](#); [Horton, 2020a](#)). Again, a key tenet of rapid assessment is a flatter ontology of expertise, seeking to produce evidence in dialogue with community and others, including as part of the way 'triangulation' is done in decision-making moments ([Rhodes et al, 1999](#)). Drawing on these approaches, we can rethink not only how we make evidence which is situated within social and political worlds, but also decision making and governance, and the ways in which evidence makers can inform these processes, especially in evolving situations of complexity.

Dialogue

COVID-19 demands dialogue because of the nature and scale of the community-based interventions required and the political circumstances in which this outbreak is occurring. In the absence of pharmaceutical solutions, decision makers are reliant on the untested potential of large-scale community-based non-pharmaceutical interventions which rely on communication, public engagement and trust to implement them effectively ([Ebrahim et al, 2020](#)). If or when a vaccine becomes available, public engagement and trust will also be crucial. However, this global health emergency is occurring at a time when the relationship between science, expertise, politics and publics is highly contentious. Amidst an enduring political atmosphere of 'fake news', diminished trust in government and what has been regarded as failed political leadership on a range of issues (Brexit, the Australian bushfire emergency, and climate change, to name a few) there is a public desire for information. Media outlets have stepped in where governments have been seen to fail, providing daily updates for example tracking the spread of COVID-19 across states and nations ([ABC News, 2020](#)). The COVID-19 HealthMap provides another example ([HealthMap, 2020](#)). HealthMap crowdsources and rationalises large volumes of data into a single global dataset, making these data open and accessible to the research community and publics. There has been a public 'thirst for maths and models' as a means to knowing COVID-19, precipitating an emerging genre of 'outbreak communication' and 'citizen modelling science' ([Rhodes et al, 2020: 254](#)). How scientists can work more closely with communities and practitioners, rather than thinking primarily in terms of translation of evidence for decision makers via expert committees and behind closed doors, is an issue which is already being partially put into practice and is deserving of further consideration. Knowledge controversies and crises such as COVID-19 have potential to become 'generative events' in which expertise can be redistributed, and in which 'the inventiveness of social scientists comes to the fore in the design and conduct of research practices that stage more and different opportunities for new knowledge politics to emerge' ([Whatmore, 2009: 588, 596](#)). Building on the insights offered in rapid assessment approaches, the key point here is not to find ways to 'bridge' science

and affected communities through knowledge exchange or brokering as traditionally conceived, but rather to see evidence-making as entangled and situated within those communities, generating knowledge and responses with and for those communities simultaneously and in time.

Although public participation in science, as well as in policy decisions involving scientific and technical claims, has become a hallmark of democratic governance, the privileging of particular kinds of knowledge within evidence-based policy and practice produces tensions about the role of publics and the relative value of other ways of knowing (Lancaster et al, 2017a; Smith-Merry, 2020). Sheila Jasanoff has argued that with respect to complex problems we need ‘not only high-quality technical analysis but also the institutions of community and trust that will help us frame the appropriate questions for science. To serve as a basis for collective action, scientific knowledge has to be produced in tandem with social legitimation’ (Jasanoff, 1996: 69). Furthermore, she argues, ‘the task ahead then is to design institutions that will promote trust as well as knowledge, community as well as participation – institutions, in short, that can repair uncertainty when it is impossible to resolve it’ (Jasanoff, 1996: 69). Evolving situations such as we are witnessing with COVID-19 highlight the stark need for new modes of social organising, and the potential affordances of dialogue between evidence makers, decision makers, and the communities they serve. How such collective modes might be fostered during a crisis characterised by the need for physical distancing is a challenging question, but essential for effective responses.

Conclusion

The urgency of the COVID-19 pandemic prompts consideration of how decisions might be made, in ways that are responsive, in light of the limitations of what can be known. It throws into sharp relief the need for more nuanced understandings of what constitutes ‘evidence-enough’, and how it might be taken up rapidly via novel means of translation as decisions are iteratively made and revised. This requires acknowledging the entanglements of evidence and interventions in their social worlds, and highlights the need for dialogue between evidence makers, decision makers and publics.

Dr Tedros Adhanom Ghebreyesus, Director-General of the WHO, has said, “We need our collective knowledge, insight and experience to answer the questions we don’t have answers to, and to identify the questions we may not even realize we need to ask”. This requires a different kind of thinking about the relationship between evidence and decision making. Rapid assessment and outbreak science models have foreshadowed how evidence-making might be done differently for intervention during times of emergency. Generating reflexive and adaptive approaches to evidence-making and rapid intervention, in dialogue with decision makers and communities, during times of emergency outbreak is essential when little is known and when evidence and action are proceeding simultaneously. These lessons are not only for crises, however. Too often, as emergencies subside, we return to the ideal of evidence-based approaches. But we suggest that these moments illuminate the possibilities and affordances of an emergent and adaptive evidence-making, not only during health emergencies but for intervening in the everyday (Rhodes and Lancaster, 2019). By treating evidence, decision making and interventions as co-affective rather than as if independent, we might attend to outcomes beyond those anticipated in an evidence-based approach. The crisis around COVID-19 evidence provides an opportunity for reimagining a

different sort of relation between science, policy and intervention and, by consequence, enables more reflective approaches to knowing and doing interventions in health.

Acknowledgements

The Centre for Social Research in Health at the University of New South Wales (UNSW) is supported by a grant from the Australian Government Department of Health. We are grateful for support from the UNSW SHARP (Professor Tim Rhodes) and Scientia Fellowship (Dr Kari Lancaster) programmes.

Contributors

KL led the conceptualisation and writing of the first and subsequent drafts of the manuscript, with comments, analysis and conceptual contributions from TR and MR.

Research ethics

The authors of this paper have declared that research ethics approval was not required since the paper does not present or draw directly on data/findings from empirical research.

Conflict of interest

The authors declare that there is no conflict of interest.

References

- ABC News (2020) Coronavirus data reveals how COVID-19 is spreading in Australia, Available at www.abc.net.au/news/2020-03-17/coronavirus-data-reveals-how-covid-19-is-spreading-in-australia/12060704?nw=0&pfmredir=sm
- BBC News (2020a) Coronavirus: Prof Neil Ferguson quits government role after ‘undermining’ lockdown, Available at www.bbc.com/news/amp/uk-politics-52553229
- BBC News (2020b) Coronavirus: UK to be ‘guided by scientists’ on face masks, Available at www.bbc.com/news/uk-52321378
- Cairney, P. (2017) Evidence-based best practice is more political than it looks: a case study of the ‘Scottish Approach’, *Evidence & Policy*, 13(3): 499–515.
- Colebatch, H.K., Hoppe, R. and Noordegraaf, M. (2010) *Working for Policy*, Amsterdam: Amsterdam University Press.
- DalGLISH, S.L. (2020) COVID-19 gives the lie to global health expertise, *The Lancet*, 395(10231): 1189 doi: [10.1016/S0140-6736\(20\)30739-X](https://doi.org/10.1016/S0140-6736(20)30739-X)
- Ebrahim, S.H., Ahmed, Q.A., Gozzer, E., Schlagenhauf, P. and Memish, Z.A. (2020) Covid-19 and community mitigation strategies in a pandemic, *BMJ*, 368: m1066
- Ferguson, N., Laydon, D., Nedjati-Gilani, G., Imai, N. et al (2020) Impact of non-pharmaceutical interventions (NPIs) to reduce COVID-19 mortality and healthcare demand, Available at www.imperial.ac.uk/media/imperial-college/medicine/sph/ide/gida-fellowships/Imperial-College-COVID19-NPI-modelling-16-03-2020.pdf
- Fitch, C., Stimson, G.V., Rhodes, T. and Poznyak, V. (2004) Rapid assessment: an international review of diffusion, practice and outcomes in the substance use field, *Social Science & Medicine*, 59(9): 1819–30.
- Gibney, E. (2020) Whose coronavirus strategy worked best? Scientists hunt most effective policies, *Nature*, 581: 15–6. doi: [10.1038/d41586-020-01248-1](https://doi.org/10.1038/d41586-020-01248-1)

- Global Research Collaboration for Infectious Disease Preparedness (2020) 2019 novel coronavirus global research and innovation forum: towards a research roadmap, Available at www.who.int/blueprint/priority-diseases/key-action/Overview_of_SoA_and_outline_key_knowledge_gaps.pdf?ua=1
- Green, J. (2000) Epistemology, evidence and experience: evidence based health care in the work of accident alliances, *Sociology of Health & Illness*, 22(4): 453–76. doi: [10.1111/1467-9566.00214](https://doi.org/10.1111/1467-9566.00214)
- Greenhalgh, T., Schmid, M.B., Czypionka, T., Bassler, D. and Gruer, L. (2020) Face masks for the public during the COVID-19 crisis, *BMJ*, 369: m1435
- Greenhalgh, T. and Wieringa, S. (2011) Is it time to drop the ‘knowledge translation’ metaphor? A critical literature review, *Journal of the Royal Society of Medicine*, 104(12): 501–9. doi: [10.1258/jrsm.2011.110285](https://doi.org/10.1258/jrsm.2011.110285)
- Greig, A. and Kershner, S. (2000) When enough is enough: rapid assessment and response in the context of injecting drug use and the HIV epidemic, *International Journal of Drug Policy*, 11(1–2): 25–28 doi: [10.1016/S0955-3959\(99\)00046-8](https://doi.org/10.1016/S0955-3959(99)00046-8)
- Hale, T., Webster, S., Petherick, A., Phillips, T. and Kira, B. (2020) Oxford COVID-19 Government Response Tracker, Blavatnik School of Government, Available at <https://covidtracker.bsg.ox.ac.uk>
- Haynes, L., Service, O., Goldacre, B. and Torgerson, D. (2012) Test, learn, adapt: developing public policy with randomised controlled trials, Available at https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/62529/TLA-1906126.pdf
- HealthMap (2020) HealthMap: COVID-19, Available at www.healthmap.org/covid-19/#
- Horton, R. (2020a) Offline: independent science advice for COVID-19 – at last, *The Lancet*, 395(10235): 1472 doi: [10.1016/S0140-6736\(20\)31098-9](https://doi.org/10.1016/S0140-6736(20)31098-9)
- Horton, R. (2020b) Scientists have been sounding the alarm on coronavirus for months. Why did Britain fail to act?, *The Guardian*, Available at www.theguardian.com/commentisfree/2020/mar/18/coronavirus-uk-expert-advice-wrong
- Iwata, K. (2020) The facts of Corona virus in Diamond Princess by Kentaro Iwata, Available at www.youtube.com/watch?v=SjGEGMLs4TE
- Jasanoff, S. (1996) The dilemma of environmental democracy, *Issues in Science and Technology*, 13(1): 63–70
- Johnson, G.A. and Vindrola-Padros, C. (2017) Rapid qualitative research methods during complex health emergencies: a systematic review of the literature, *Social Science & Medicine*, 189: 63–75.
- Lancaster, K., Seear, K., Treloar, C. and Ritter, A. (2017a) The productive techniques and constitutive effects of ‘evidence-based policy’ and ‘consumer participation’ discourses in health policy processes, *Social Science & Medicine*, 176: 60–8.
- Lancaster, K., Treloar, C. and Ritter, A. (2017b). ‘Naloxone works’: the politics of knowledge in ‘evidence-based’ drug policy, *Health*, 21(3): 278–94. doi: [10.1177/1363459316688520](https://doi.org/10.1177/1363459316688520)
- Manderson, L. and Aaby, P. (1992) An epidemic in the field? Rapid assessment procedures and health research, *Social Science & Medicine*, 35(7): 839–50.
- News.com.au (2020) Coronavirus: WHO says governments need to react to virus quickly, not perfectly, Available at www.news.com.au/technology/online/social/coronavirus-who-says-governments-need-to-react-to-virus-quickly-not-perfectly/news-story/f3cdc60941df854a5d3d1321486ba3ef

- NICE (National Institute for Health and Care Excellence) (2014) Developing NICE guidelines: the manual, Available at www.nice.org.uk/process/pmg20/chapter/introduction-and-overview
- Oliver, K., Innvar, S., Lorenc, T., Woodman, J. and Thomas, J. (2014) A systematic review of barriers to and facilitators of the use of evidence by policymakers, *BMC Health Services Research*, 14(1): 2. doi: [10.1186/1472-6963-14-2](https://doi.org/10.1186/1472-6963-14-2)
- Parkhurst, J. (2017) *The Politics of Evidence: from Evidence-based Policy to the Good Governance of Evidence*, London: Routledge.
- Radio Free Asia (2020) Estimates show Wuhan death toll far higher than official figure, *Radio Free Asia*, Available at www.rfa.org/english/news/china/wuhan-deaths-03272020182846.html
- Rhodes, T. and Lancaster, K. (2019) Evidence-making interventions in health: a conceptual framing, *Social Science and Medicine*, 238(October): 112488 doi: [10.1016/j.socscimed.2019.112488](https://doi.org/10.1016/j.socscimed.2019.112488)
- Rhodes, T., Lancaster, K. and Rosengarten, M. (2020) A model society: maths, models and expertise in viral outbreaks, *Critical Public Health*, 30(3): 253–6 doi: [10.1080/09581596.2020.1748310](https://doi.org/10.1080/09581596.2020.1748310)
- Rhodes, T., Stimson, G.V., Fitch, C., Ball, A. and Renton, A. (1999) Rapid assessment, injecting drug use, and public health, *The Lancet*, 354(9172): 65–8. doi: [10.1016/S0140-6736\(98\)07612-0](https://doi.org/10.1016/S0140-6736(98)07612-0)
- Rivers, C., Chretien, J.-P., Riley, S., Pavlin, J.A. et al (2019) Using ‘outbreak science’ to strengthen the use of models during epidemics, *Nature Communications*, 10(1): 3102 doi: [10.1038/s41467-019-11067-2](https://doi.org/10.1038/s41467-019-11067-2)
- Rosengarten, M., Lancaster, K. and Rhodes, T. (2020) COVID-19: Asymptomatic infection and the question of face masks for how we live this pandemic, *Discover Society*, Available at discoversociety.org/2020/04/29/covid-19-asymptomatic-infection-and-the-question-of-face-masks-for-how-we-live-this-pandemic/
- Rosengarten, M. and Savransky, M. (2019) A careful biomedicine? Generalization and abstraction in RCTs, *Critical Public Health*, 29(2): 181–91. doi: [10.1080/09581596.2018.1431387](https://doi.org/10.1080/09581596.2018.1431387)
- Salajan, A., Tsoлова, S., Ciotti, M. and Suk, J.E. (2020) To what extent does evidence support decision making during infectious disease outbreaks? A scoping literature review, *Evidence & Policy*, forthcoming. doi: <https://doi.org/10.1332/174426420X15808913064302>
- Savransky, M. and Rosengarten, M. (2016) What is nature capable of? Evidence, ontology and speculative medical humanities, *Medical Humanities*, 42: 166–72. doi: [10.1136/medhum-2015-010858](https://doi.org/10.1136/medhum-2015-010858)
- Smith, K. (2013) *Beyond Evidence-based Policy in Public Health: the Interplay of Ideas*, London: Palgrave Macmillan.
- Smith-Merry, J. (2020) Evidence-based policy, knowledge from experience and validity, *Evidence & Policy*, 16(2): 305–16.
- Trotter, R. T., Needle, R. H., Goosby, E., Bates, C. and Singer, M. (2001) A methodological model for rapid assessment, response, and evaluation: the RARE program in public health, *Field Methods*, 13(2): 137–59 doi: [10.1177/1525822X0101300202](https://doi.org/10.1177/1525822X0101300202)
- Twitter (2020a) Richard Horton March 19, 2020, Available at <https://twitter.com/richardhorton1/status/1240597340693712896>
- Twitter (2020b) Trisha Greenhalgh March 21, 2020, Available at <https://twitter.com/trishgreenhalgh/status/1241108254207488002>

- Twitter (2020c) Trisha Greenhalgh March 23, 2020, Available at <https://twitter.com/trishgreenhalgh/status/1241956236591091712>
- Whatmore, S.J. (2009) Mapping knowledge controversies: science, democracy and the redistribution of expertise, *Progress in Human Geography*, 33(5): 587–98. doi: [10.1177/0309132509339841](https://doi.org/10.1177/0309132509339841)
- WHO (1999) *Rapid Health Assessment Protocols for Emergencies*, World Health Organization, <https://apps.who.int/iris/handle/10665/42035>
- WHO (2020) Q&A on COVID-19 and masks, Available at www.who.int/emergencies/diseases/novel-coronavirus-2019/question-and-answers-hub/q-a-detail/q-a-on-covid-19-and-masks
- Zhang, S., Diao, M., Yu, W., Pei, L., Lin, Z. and Chen, D. (2020) Estimation of the reproductive number of Novel Coronavirus (COVID-19) and the probable outbreak size on the Diamond Princess cruise ship: a data-driven analysis, *International Journal of Infectious Diseases*, 93: 201–4. doi: [10.1016/j.ijid.2020.02.033](https://doi.org/10.1016/j.ijid.2020.02.033)